

COVID-19 TESTING ON MAFIA ISLAND

The Procedure for the COVID Test is as follows:

We will assist guests to register on to the online portal to book for the test. We will make a photocopy of their passport and fill a short form to be sent via WhatsApp to the local hospital to confirm the time of the appointment.

To register online we require the flight details of the guests and a local Tanzanian mobile number for doing the payment. If in the case the guests do not have a local line we can assist them by using one of ours.

The payment will be done when the guests are going to the hospital via M-Pesa (mobile money).

This means that the guests need to give the person who has registered on their behalf using their phone the \$100 in Tsh, the owner of the SIM can then transfer the amount in Tsh into the phone and proceed with the payment.

At the hospital they need to do an extra payment of 10,000 Tsh, as part of the hospital fee.

We suggest that the guests withdraw money at the ATM machine or change their dollars at the exchange in order to have the proper amount available in advance.

(Banks and ATMs are available on the island. We accompany the guests.)

The test results will come out via mail but also via WhatsApp on the number registered. We can then print the form and also give the guest the link to see the form online. At the airport they will ask for both the printed paper and for online link.

The main costs to consider are the following:

Return Taxi to the Hospital \$40 (\$20 go \$20 return)

Covid Test Fee \$100

Hospital Fee appx \$5

In summary the procedure is as follows:

- Book & Register online: need number and flight details
- Contact clinic via WhatsApp for appointment time: need passport
- Make payment for test via mobile money: \$100 in Tsh
- Go to clinic- Get tested- pay the hospital fee: 10,000 Tsh
- Return to Pole Pole and wait for the results

There may be a bit of a wait at the hospital. It usually takes around 2 to 3 hours to doing everything. Results are given within 48hrs.

Note that we assist the guests throughout the entire process, to make it as seamless and easy as possible.

It is important to know that the clinic is only open from Monday to Friday. This has to be factored in if they need a negative test 48hrs before departure.

If you have any further questions please contact info@polepole.com

NOTE THIS IS A PCR OFFICIAL TEST AND IS TESTED AT THE NATIONAL LAB